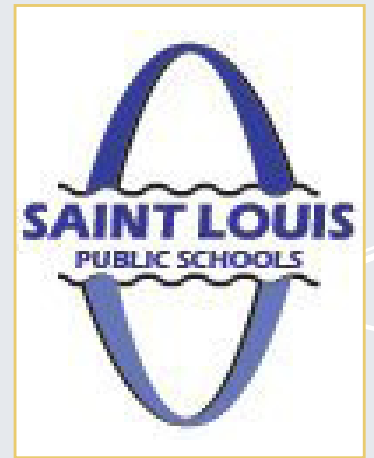


# ST. LOUIS PUBLIC SCHOOLS AND ARAMARK EXTEND EDUCATIONAL EXCELLENCE TO FACILITIES



St. Louis Public School District in Missouri provides world-class academics to its families and is nationally recognized as a leader in promoting student achievement.

Because clean, safe, and comfortable schools help create a favorable atmosphere for student success, the district regards top-notch facilities as integral to accomplishing its educational mission. With this in mind, St. Louis has partnered with ARAMARK Education to deliver a K-12 learning environment of the highest quality, where all St. Louis students will flourish.



## RESULTS

- Achieved **8.2 percent (\$2 million)** in operational savings compared to the previous service provider while improving quality and satisfaction.
- Completed over **7,500** of corrective, preventive, safety, and other maintenance orders in the first six months of the partnership. On average, **78 percent** of the completed corrective maintenance orders were self identified.
- Implemented **new training programs** for employees, improving employee morale and proficiency and increasing operating efficiency.
- Increased student, principal, and teacher **satisfaction** as a result of visible, positive changes on campuses, such as greater employee engagement and efficiency, cleaner and safer campuses, and better overall facilities management.

**“Craig and his crew are doing a noticeably better job. I had them come in to the Faculty Meeting on Monday and before I could say anything the staff just started clapping. I have received two emails this week singing praises of work that has never been done before. THANKS!”**

**– Beth Bender, Ph.D., Principal,  
Gateway Institute of Technology**

## St. Louis Public School District

**LOCATION:**  
St. Louis, Missouri

**PARTNERS SINCE:**  
July 2009

**ENROLLMENT:**  
26,540 students

**SERVICES:**  
Custodial  
Maintenance  
Grounds

**NUMBER OF SCHOOLS:**  
46 elementary  
15 middle schools  
12 high schools

# How ARAMARK Helps St. Louis Public Schools Flourish

## Discovering Results through Partnership:

To date, St. Louis Public Schools' facilities services partnership with ARAMARK has realized quality results to meet the district's goals of enhancing student well-being and achieving financial savings. Additionally, the implementation of a variety of custodial service, employee development, and community programs is providing these benefits to the district:

- Greater productivity from the creation of efficiencies in custodial workflow techniques
- Employee participation in new training programs, including Leadership Development and Safe S.T.E.P.
- Completed over 2,500 hours of technical and soft-skill based training in the first six months, creating a more knowledgeable and efficient staff
- Added support for numerous community programs and events, including back-to-school fairs, Guest Reader Program, Salute to Excellence Education Annual Banquet, annual clothing and toy drive, parent assembly meetings, and more



## Happy Students, Parents, and Employees:

*"Just wanted to let you know how happy I am with the crew who plowed our parking lot. They did a great job! (Last year the crew dumped the snow on some of our parking spaces, causing problems for days upon days.) Thanks!"*

—Diane Dymond, Principal  
Stix Early Childhood Center

*I would like to thank you and commend Nick and Rick for their excellent customer service on their visit to Roosevelt High School today. They came to repair a window on the 4th floor and conducted additional repairs and clean up in the building to prevent future emergencies. ARAMARK's prompt and courteous response to our emergency call is greatly appreciated.*

—Joseph S. Kenney  
Assistant Principal  
Roosevelt High School